

HOSPITAL REVUE

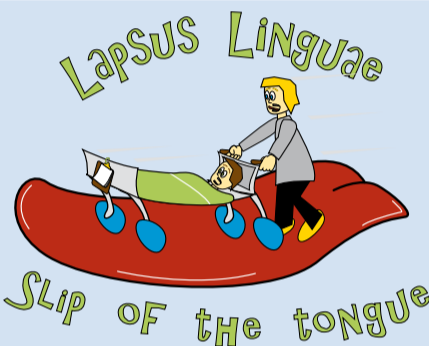
20TH 21ST 22ND SEPT. 7PM
CLARENCE STREET COMMUNITY THEATRE

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FROM: WAIKATO HOSPITAL OPS CENTRE, CAFE @ LUNCH OR



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CHARITY:

Waikato District Health Board

Chaplain helps healing



HERE TO HELP: Chaplain Margaret Parsons in Waikato Hospital's chapel.

STAN Irwin was a man who did not believe in God. If you had asked him a year ago if there was a greater being, he would have shrugged his shoulders. That was until his recent five-week stay at Waikato Hospital.

Stan, 63, went to his local doctor one day thinking he had a chest infection. Instead he had a blocked artery and needed surgery to replace a heart valve. Waiting for the operation was a hard time for Stan. He and his wife Carol, who has bipolar disorder, own a lifestyle block in Putaruru.

Stan had a lot of free time in his five weeks waiting at the hospital and to pass the time, he took regular walks around the hospital campus and would often wander past the chapel.

One day something made him stop and visit. He found it a quiet and peaceful haven.

That led to a meeting with chaplain

Margaret Parsons who from then on became a vital contact in the hospital as Stan prepared and then recovered from his operation.

Stan would visit the chapel every day and Margaret would talk to him and Carol every few days. Stan felt that Margaret was there as his guardian angel. As a result he was calm before the surgery.

His recovery afterwards did not go as well and it was a low time for Stan.

He was worried about what was happening to him and what would happen to his wife, and felt a second turn in hospital was undeserved. Then he had a religious experience he could not understand or explain.

Stan needed someone to talk to who wasn't going to laugh at him and call him crazy, and Margaret was there when he needed this person. Stan was unsure what was happening to him.

Margaret was there by his side when he needed someone, and she helped him come to terms with his experiences.

Nearly a year on, Stan is a new man. Every day now he wakes up and thanks God he is alive, and that he can enjoy life. Without this operation



STAN IRWIN: New perspective

Stan was given eight weeks to live. He now feels energetic and alive, he sees the world with new eyes, and has a whole new perspective on life.

Everyday in hospitals all over the country people like Margaret are there for people like Stan. The chaplains are not there to preach to people. They are not there to make them religious. Chaplains are part of the hospital team helping with healing. They are there to listen and help people understand what is happening, in whatever way help that person, whether it involves religion or not.

From September 24 - 30 it is National Chaplaincy Awareness Week when funds are raised for the vital Chaplaincy Service, which is only partly funded by the Government.

If you would like to help out the hospital chaplains please send a donation or go to www.beingthere.co.nz

Waikato donors are encouraged to make sure their donation is sent to their local hospital, by indicating their support for chaplains in the Waikato region.

PREPARE FOR DELAYS AT WAIKATO HOSPITAL

The second stage of road works has started at Waikato Hospital campus, and will continue till early next year, to give access to our new Car Park Building. We ask for your co-operation and patience. As a section of our main campus access road will be closed (see map) please expect and allow for disruption and detours.

ADVICE TO PATIENTS AND VISITORS

- Allow extra time
- Follow the signs
- Ask parking attendants for assistance if you need it

THINK AHEAD AND CONSIDER ALTERNATIVES

- Drop off patients and visitors before trying to find a park
- Hamilton Orbiter bus stops right outside Waikato Hospital
- Voluntary organisations in your town or region can provide transportation services to Waikato Hospital

Waikato Hospital Campus Map



Building a better hospital

Waikato District Health Board



HIGHLIGHT: Nawton School's kapa haka group

A fresh future

NAWTON School's kapa haka group and two Waikato Hospital staff members provided the entertainment highlights at the launch of the Fresh Future children's hospital appeal in Hamilton last month.

More than \$408,000 had been raised half way through Progressive Enterprise's eight-week appeal across Countdown, Woolworths, Foodtown, SuperValue and FreshChoice stores nationwide. The Fresh Future appeal aims to raise \$1million over a three year period for paediatric care in dedicated children's wards in Waikato, Dunedin, Christchurch and Wellington hospitals.

Money for Waikato Hospital will be used to purchase a number of saturation monitors (used for the purpose of monitoring the oxygen levels in the blood) for the children's ward. Nawton School's rousing performance kicked the Hamilton leg of the appeal off with style while Rachael Hall and Suzie Gardner's rendition of Thumbalina with specially written words for Progressive Enterprises, thrilled the guests which comprised representatives from every Waikato supermarket. Master of ceremonies was former Breakfast TV announcer Kay Gregory.

Hospital Transit Lounge eases pressure



CHECKING PROGRESS: Waikato DHB chief executive Craig Climo, left, and general manager health services Jan Adams study plans for Waikato Hospital's nearly completed Transit Lounge, rear right, and carpark, behind, on the Hamilton site.

ANYONE who's been to Waikato Hospital's Hamilton campus in recent months will have noticed the huge 800 car park taking shape.

But alongside the car park another building, which will become the new entrance to the hospital and a restful haven for patients in transit, is also nearing completion.

The Transit Lounge will be used by patients either transferring to other hospitals, waiting for whanau or family to take them home, day procedure patients who need minding before being picked up and those waiting for buses, taxis or shuttles.

The location of the Transit Lounge and development of the new road in front of it provides one entry and exit point that is well co-ordinated for patients, friends and family. It eases the pressure on having to find a park within the hospital campus and makes it easier to locate a patient rather than have visitors, some who have never been to the hospital before, find a building or ward.

At the moment patients waiting to go home take up valuable hospital bed space or hang around in hospital corridors or the cafeteria, said Service and Campus Redevelopment project facilitator Jenni Yeates.

Beds and chairs will be provided for patients while they wait and there will be televisions, reading material and food available.

The Transit Lounge will be open seven days a week – from Monday to Friday 9am to 7pm and on the weekends and public holidays from 12-6pm.

It is planned to have staff and public tours before the official opening in November.

Adams: A new way forward

WAIKATO Hospital is to have its own dedicated general manager for the first time in six years.

The plan to fill the vacancy is one of many structural changes recommended by Waikato District Health Board's general manager health services Jan Adams in a consultation document, Health Waikato: Where to Now?, released to staff this month.

The document is one of two publications produced this month by Health Waikato, Waikato DHB's hospital and health services provider arm.

The other is Health Waikato: Operating Plan which outlines five key priorities for 2007/2008.

Health Waikato has an annual budget of \$526 million, serves a population of 340,000 and more than 3500 staff at five hospitals, two continuing care facilities and the Henry Bennett Centre Mental Health facility in Hamilton; community services, population health, estate and engineering; and general support services.

In addition Health Waikato

is managing the change projects associated with the \$249 million Service and Campus Redevelopment Project (SCR) at hospital campuses in Hamilton and Thames.

The job of the new Divisional General Manager: Waikato Hospital would focus on the hospital's day-to-day oversight

used in the proposed management structure.

The position would drive change in Health Waikato and be accountable for both operational performance and planning as well as service improvement.

Health Waikato had not met some financial and contractual performance targets in the past few years while an external review released earlier this year highlighted a lack of focus on quality. "These situations can not continue. It is time for change," she said.

Staff are attending presentations about the changes and feedback is required by Friday.

That feedback would be reviewed by a steering committee comprising Mrs Adams, acting Chief Medical Advisor Dr Tom Watson, Chief Information Officer Alan Grainer and Human Resources general manager Fiona McCarthy.

"We face huge challenges ahead at Health Waikato and we can only confront and solve them together as a team," said Mrs Adams.

5 HEALTH WAIKATO'S KEY PRIORITIES:

1. Putting patients first
2. Reducing inequalities
3. Improving quality and responsiveness of all services
4. Implementing and managing change
5. Improving financial performance.

and management.

"Waikato Hospital is a large and complex acute and elective provider of services and, as such, requires a dedicated senior manager," said Mrs Adams.

In addition to filling the vacant Waikato Hospital position, Mrs Adams said the role of Divisional General Manager: Operational Performance and Improvement would be formal-



THAMES – COROMANDEL

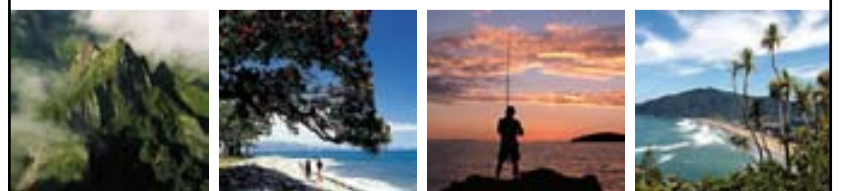
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