

VOLUNTEER MASSAGE TEAM

Purpose of the Position

- To provide a volunteer massage service to patients in specific wards and departments at Waikato Hospital.

Key Tasks of the Volunteer are:-

- Liaise with ward and department staff to ascertain which patients can be offered massage
- Communicate with the patient to fully inform them about the service being offered
- Carry out massage according to needs identified after discussion with staff and patient
- Feedback to staff re any concerns or additional information

Expectations – it is expected that Volunteers will:-

- Be polite at all times and treat members of the public, patients and staff with dignity, courtesy and consideration
- Assist patients and visitors in a manner that ensures their safety and comfort at all times
- Respect people's right to privacy at all times
- Ask for assistance from staff and refer all problems to the Volunteer Coordinator when required
- Communicate with and follow the direction/guidance of staff
- Provide feedback as required on tasks undertaken
- Report accidents or incidents immediately
- Comply with the requirements of WDHB policies
- Comply with the required Volunteer dress code
- Bring any ideas, concerns or issues to the Volunteer Coordinator for discussion
- As this position requires considerable time standing and walking, volunteers are required to take a morning/afternoon tea break during their rostered duty time.