Rural and Community Services

All you need to know about

Tokoroa Hospital

Patient safety at Health Waikato: a continuous improvement

HEALTH WAIKATO
CARING FOR YOU
Waikato District Health Board

Tokoroa Hospital provides services for a population of approximately 22,800 people in the South Waikato District. The hospital is in Tokoroa in a moderately populated region that covers more than 180km^2. The hospital is situated southeast of Hamilton and it takes approximately one hour to travel to / from Waikato Hospital via ambulance.

Hospital facilities and services

Inpatient ward

There are 17 inpatient beds available for medical / surgical acute and non-acute patients. There are two high dependency beds with permanent monitoring and the capability to monitor four other beds. There are three single rooms and three four-bed rooms.

Maternity Unit

There is a four-bed maternity unit located within the hospital.

Theatre

Tokoroa Hospital has a fully functional theatre suite presently used for minor day surgery.

Emergency Department (ED)

The hospital has a dedicated emergency department with capacity for five patients.

X-ray and laboratory

There are x-ray and laboratory facilities at the hospital; both operating Monday to Friday with on-call support available after hours.

Clinical equipment

All standard monitoring and IV administration equipment, subcutaneous syringe pump, suction, oxygen, spirometry, defibrillators and electrocardiograph machines, hoists, walking and bath aids and pressure care management equipment is available.

A Propac ventilation unit is also available for transport purposes. Bariatric equipment can be accessed through Waikato Hospital (allow five days for delivery).

Pharmacy

There is no pharmacy at Tokoroa Hospital. A small basic stock is maintained by Waikato Hospital pharmacy.

The Waikato Hospital pharmacy staff should be informed of any Waikato Hospital patients transferring back to Tokoroa Hospital at the earliest possible time.

Education suite

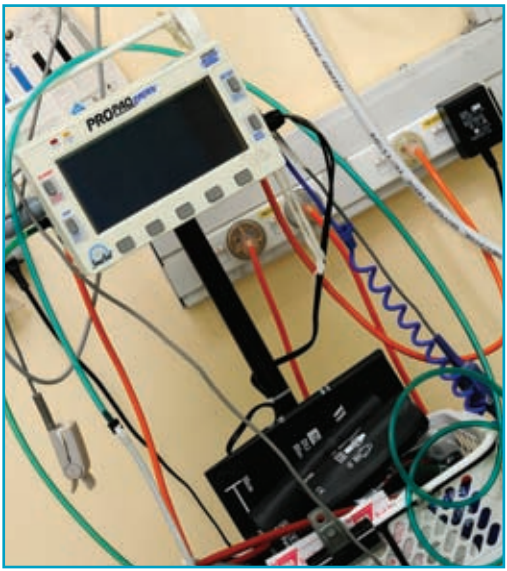
There is a large meeting room available for use with teleconferencing facilities.

Te whare whānau

A small room is available as a whānau / family room with bathroom facilities in close proximity.

Patient lounge / quiet room

There is a quiet room / lounge area for patients and family at the hospital.



Café / kitchen

A popular café onsite provides meals and food for staff and families / whānau. The hospital kitchen provides patient meals and a 'Meals on Wheels' service.

Helicopter access

The helipad is situated on the grounds close to the Emergency Department entrance.

Ambulance service

St John provides routine and emergency transfers via ambulance when required.

Elective surgery

A range of minor surgery is completed at Tokoroa Hospital by consultants visiting from Hamilton and Thames. Surgery types include pregnancy terminations, endoscopy, urology and paediatric dental.

Clinics

There is a pre-admission clinic held at Tokoroa Hospital on Mondays.

Monthly clinics are also held for Older Persons and Rehabilitation Services, gastro, dermatology, diabetes, retinal screening, ophthalmology, paediatrics (medical and surgical), urology, general surgery, orthopaedics and fracture (every wednesday), audiology and ear nose and throat, rheumatology, orthotics, podiatry, obstetrics / gynaecology and colposcopy.

There is a weekly general medicine clinic and ultrasound clinic (by a private provider) and nurse-led aural toilet, spirometry, diabetes and smear clinic as well.

Staff

Doctors

Senior medical officers cover the hospital wards and ED at all times. There are locums available to cover annual leave, sick leave, continuing medical education and roster shortfalls.

Nurses

A clinical nurse manager and associate clinical nurse manager, a clinical nurse educator, registered and enrolled nurses provide care 24 hours a day.

Allied Health

There is a physiotherapist, occupational therapist and social worker all based at Tokoroa Hospital, working 8am to 4.30pm Monday to Friday. The staff are shared with the family health team. The physiotherapy department covers inpatients, outpatients and community services five days per week seeing Health Waikato and ACC patients. Speech language therapist visit monthly and will see patients on ward if required.

Midwives

Midwives are available on-call to provide maternity care, working in a caseload midwifery model. After hours postnatal care is provided by the inpatient ward with support from the on-call lead maternity carer.

Family Health Team

Tokoroa Hospital has a wing dedicated to the family health team, which houses the district and public health nurses, the allied health team and two diabetes nurse specialists. There is also a family counsellor available to patients / clients.

X-ray and lab staff

These staff work 8am to 4.30pm Monday to Friday and are on-call overnight and in the weekends.

The nursing team

The nursing team can care for porto-caths, basic IV and PIC lines and sub-cut lines. They can manage IV narcotics administration, insulin and inotrope infusions (level two drug management) and can manage chest drains, pegs / ostomies / stomas, nasogastric tubes, long term tracheostomies and CAPD patients.

The Tokoroa nursing team regularly undertakes a wide range of wound care including vacuum-assisted closure devices (with prior arrangement, allowing 7-10 days notice).

They can also plaster and suture, perform point of care testing, phlebotomy, IV cannulation and can take and interpret basic electrocardiographs and spirometry.

Nursing staff do not routinely care for central lines, chemotherapy, epidurals, TPN, ventilated or dialysis patients.

Administration

The administration team comprises receptionists, a clinical coder, medical records officer and clinical typists.

Estate Services

There is an estate services and property team onsite at Tokoroa Hospital.

Hotel Services

There are kitchen staff, orderlies and cleaners in this team.

Others

Limited Kaitiaki and Pacific Island support services are available for patients and their family / whanau, and local clergy members can be accessed as required.

Contact details

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District Nurses
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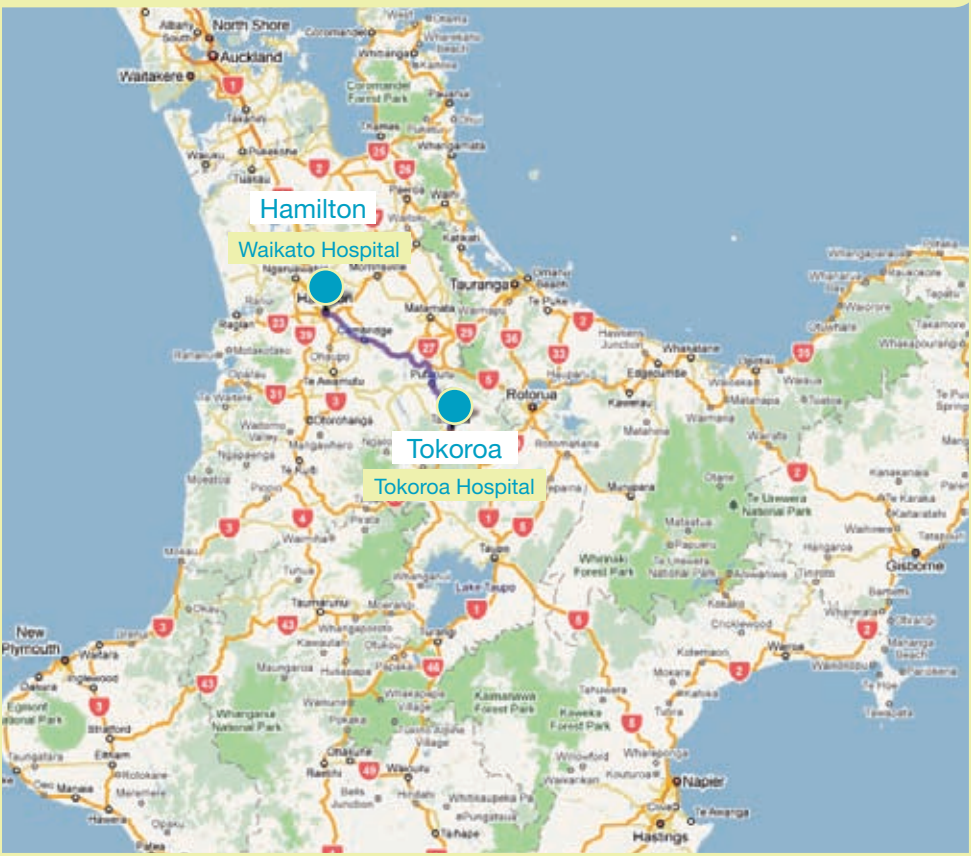

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G2462HWF	Te Kuiti Hospital brochure
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G2466HWF	Tokoroa Hospital brochure

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