

**MINUTES OF THE WAITOMO/OTOROHANGA  
COMMUNITY HEALTH FORUM MEETING HELD WEDNESDAY 3  
MARCH 2010, LIBRARY MEETING ROOM, OTOROHANGA**

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| <b>PRESENT</b>       | Mark Ammon (Chair), Jim O'Halloran, Aileen Berrigan, Murray Loewenthal, Jill O'Reilly, Robyn Lindstrom and Te Rawharangi Mangu.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>IN ATTENDANCE</b> | Janet Hanvey – Waikato DHB Representative<br>Bernadette Doube – Waikato DHB Representative<br>Amy Thomsen – Waikato DHB Communications Consultant                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <b>APOLOGIES</b>     | Shirley Paine, Val Jones, Sarah Ashby, Kim Atutahi, Sheryl Waters, Sally King and Kevalena Rata.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>ITEM 1</b>        | <p><b>MINUTES OF LAST MEETING</b><br/>Correction to Previous Minutes meeting held 4 November 2009.</p> <ul style="list-style-type: none"> <li>• Noted that Murray Lowenthal and Robyn Lindstrom were at the meeting. Jeff Johnson did not attend.</li> <li>• The order of the agenda was changed to enable Bernadette Doube to leave early for a meeting in Hamilton.</li> </ul> <p><b>MATTERS ARISING</b></p> <ul style="list-style-type: none"> <li>• Lack of support for people with disabilities needing home alterations. Mark advised that he was put in touch with the correct people and had a discussion. People requiring this support need to be referred by their GP to an occupational therapist. The meeting noted that the Health Consumer Service Trust and the DHB's Older Person's Service can assist. ACC do not provide an assessment until after the person is discharged home.</li> <li>• Shuttle bus: Media and Comms have now put information on hospital maps on the back of appointment letters.</li> </ul>                                                                                                                                                                |
| <b>ITEM 2</b>        | <p><b>Waikato District Health Board Presentation</b></p> <ul style="list-style-type: none"> <li>• Bernadette introduced a video from Jan Adams, Chief Operating Officer, Waikato DHB. The video was then shown and is available on the Waikato DHB website. Go to <a href="http://www.waikatodhb.govt.nz">www.waikatodhb.govt.nz</a> and type in "community health forums" in the search field.</li> <li>• Jan Adams asked for people's feedback, thoughts and suggestions based on her comments in the video. Following the video, Bernadette then led a discussion noting that the Waikato DHB CEO, Craig Climo, is committed to Rural Services and it is one of the top six priorities for the Waikato DHB. The two main issues Jan highlighted were:             <ol style="list-style-type: none"> <li>1. Workforce – recruitment and retention</li> <li>2. Clinical Sustainability and safety</li> </ol> </li> </ul> <p>Key points from the discussion were:</p> <ul style="list-style-type: none"> <li>• There will be change in the next 5-10 years; much of which will be driven by workforce issues;</li> <li>• Noted that the new paramedic positions have been funded into Te</li> </ul> |

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|                      | <p><i>Kuiti.</i></p> <ul style="list-style-type: none"> <li>• <i>A review of the CHF's and their role in ongoing sustainable health services has been completed. Noted that CHF's are becoming more like advisory groups and the processes will be aligned with other advisory groups. A new Terms of Reference (ToR) is being developed and Chair's will be appointed by the DHB in line with other advisory groups. This does not mean there is dissatisfaction with the existing Chair's. Chair's will still be local community people.</i></li> <li>• <i>A need to manage health care across all health services and not in silos as is the case currently.</i></li> <li>• <i>Suggestion that money freed up from travel time from specialists no longer delivering outreach services be reallocated to rural services.</i></li> <li>• <i>Fund people to travel to Waikato.</i></li> <li>• <i>MoH direction is to centralise where possible and generalise where necessary. The Te Kuiti model is a good example of the latter point with local GPs having extra training.</i></li> <li>• <i>Noted that Shameem Safih, Director of ED at Waikato Hospital has been appointed clinical director for the southern rural hospitals. Shameem will focus on upskilling rural doctors.</i></li> <li>• <i>Suggested that local people e.g. nurses be trained as paramedics with an option to pilot paramedics in emergency departments.</i></li> <li>• <i>Noted that current rules and systems need to be reviewed to assist with streamlining service delivery.</i></li> <li>• <i>Suggested that basic first aid be taught in schools and local communities to reduce the number of triage 4/5 presentations, particularly out of hours. Information on how to treat basic injuries and illness could be provided on a flip chart. Impact could be assessed.</i></li> </ul> <p><i>Bernadette thanked the meeting for their comments and suggestions. Any further feedback can be emailed to Andrea Sutton on <a href="mailto:suttona@waikatodhb.govt.nz">suttona@waikatodhb.govt.nz</a> Bernadette left the meeting at this point.</i></p> <p><i>Mark Ammon completed the introductions and welcomed Te Rawharangi Mangu, of Te Kete Manaaki Health Services who attended for the first time.</i></p> |
| <p><b>ITEM 3</b></p> | <p><b>Local Issues</b></p> <p><i>Murray Lowenthal highlighted an issue in relation to people becoming ill after living in a former 'P' house. These houses tend to be cleaned only if the police have been involved. If not it is up to the individual landlord. The District Council is responsible to ensure houses are cleaned at the cost of the owner. Suggest that DHB's monitor health status of people living in these houses. Could become an increasing issue nationally. The problem is how to do something about cleaning houses not notified.</i></p> <p><i>Asbestos – is there sign of contamination in this district? Mark advised that he was not aware of any issues.</i></p> <p><i>Services reduced from older people in home care. The current media reports on the Otago Southland DHB situation was discussed. The meeting asked for information on Waikato's status in terms of service</i></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |

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|                                                                                                                            | <p>reduction in this area. <b>Action: Janet to follow up.</b></p> <p><i>Drivers Licences – Noted that there is driving test for older people now. They need a certificate from their GP and an eye test to have their licence renewed. Jeff said she believed there is a safety issue with this process. Janet suggested that Jeff write to the appropriate transport authority.</i></p>                                                                                                                                                                                                                                                                                                                                        |
| <p><b>ITEM 4</b></p>                                                                                                       | <p><b>Waikato DHB Update</b></p> <ul style="list-style-type: none"> <li>• <i>Janet presented the Waikato DHB update. Waikato DHB progress against the national health targets are available on its website. The meeting requested that taller toilets be installed as part of the new building. <b>Action: Amy to follow up.</b></i></li> <li>• <i>Suggested that telephone advice lines and triage services be promoted for minor ailments in community newspapers and monitor impact on after hours calls.</i></li> <li>• <i>Note that idea for the transit lounge came from the CHF's.</i></li> <li>• <i>ToR review – can anyone still attend? Discussion around option to merge groups and target attendees.</i></li> </ul> |
| <p><b>DATE OF NEXT MEETING</b><br/> <b>Please note the date change of next meeting due to clash in school holidays</b></p> | <p><b>Wednesday 21 July 2010</b><br/> <b>3.00pm – 5.00pm</b><br/> <b>Wintec Seminar Room</b><br/> <b>Taupiri Street</b><br/> <b>TE KUITI</b></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |