

**MINUTES OF THE MATAMATA/PIAKO COMMUNITY HEALTH FORUM
MEETING HELD ON WEDNESDAY 10 MARCH 2010,
MORRINSVILLE COMMUNITY HOUSE**

PRESENT	<i>Carol Greenville (Chair), Bruce Purchase, Ruth Baltus, Leanne and Roger Smith, Dr Wise-Iocum, Anton Turner and Shirley Gillard.</i>
IN ATTENDANCE	<i>Bernadette Doube – Waikato DHB Representative Gordon Chesterman – Waikato DHB Board Member Amy Thomsen – Waikato DHB Communications Consultant Jo Cottrell – Waikato DHB Representative</i>
APOLOGIES	<i>Ruth Boyce</i>
ITEM 1	WELCOME AND INTRODUCTIONS <i>Carol welcomed everyone to the meeting and a special welcome to Gordon Chesterman, Waikato DHB Board member for attending.</i>
ITEM 2	<p>MINUTES OF LAST MEETING: <i>These were taken as read.</i></p> <p>MATTERS ARISING:</p> <ul style="list-style-type: none"> • <i>Ruth Baltus confirmed that she was present but was not listed as present. Add Ruth to previous minutes.</i> • <i>Oral Surgery – Portfolio Manager Catherine had been in touch with Carol re: mobile dental service before Christmas. Carol could not recall the contact will look into this. Action: Carol to follow up.</i> • <i>Access for Breast Clinic – people with disability without access, Brendan Hague was unavailable to attend and had spoke to Bernadette that over the next 3-5 years with campus developments, issue of access will continue. Parking for people with disability permits is available on the ground floor (level B5) of the multi-storey carpark. Shuttle buses for wheelchair users or people with prams are also available from the ground floor. The golf buggy vehicles are also available from this level to assist people with access. Pavements have also been improved.</i> • <i>ED Waiting Times – Notice board to communicate expected waiting times in ED. Action: Bernadette to follow up. July 09 to January 10 waiting time for triage in ED: Level 1 – 0 Level 2 – 15 min Level 3 – 79 min Level 4 – 80 min Level 5 – 100 min (1½-2 hrs)</i> • <i>Mental Health – concern was expressed that rural health seems to miss out on rural health funding. Proximity to Hamilton is the rationale for decreased services for Morrinsville. An understanding is needed of the basis for decision making regarding reduction of services to the Morrinsville community. Action: Invite Jeff Bennett and Rural Mental Health Services (Carol Clarke) to the next meeting.</i> • <i>Restriction of home based care for elderly – caregiver's issues for travel (also linked with ACC). Fiona Murdoch noted in her email that all contracted agencies are required to have a fair travel policy. DHB/ACC/MoH all adhere to this. Caregivers only paid first to last client of day – place of work. Negotiate between employer /</i>

	<p>caregiver. Anton commented that spoke with Fiona previously and told that such services under a national review. Action: To find out what is the current status (home care), ability of those who do not have a current contract for home based care to gain a contract from the Waikato DHB.</p>
<p>ITEM 3</p>	<p>LOCAL ISSUES</p> <p>Mental Health counselling previously available from Pinnacle (PHO) was helpful, needs to continue, and relates to funding.</p> <p>Te Aroha transport has a second vehicle runs 4 x day, service is 20 years old, travels to Thames, Waikato, Rotorua and specialists, used daily and is well used.</p> <p>Te Aroha District Hospital – Anne Ingles resigned, Nicky Close executive officer to start in May.</p> <p>Waikato Hospital Carpark Building - Car park is user un-friendly. It was reported that there are issues with charge nurses e.g. ward staff not asking people if needing a carparking chit. Discussion regarding lack of consistency regarding application of car parking subsidy policy. Different areas (wards, OPD etc) are applying the policy in different ways and some people may be disadvantaged as a result. Action: Amy to review policies, ensure consistency in all areas, communication to clients and support staff.</p> <p>The exercise centre at Pohlen Hospital opening on Friday 12 March also development of the former theatre to short term observation ward, allows for more long term beds.</p> <p>Breastfeeding promotions open to proposals that are useful and suitable, contact Jo for any further information.</p> <p>Action: Invite Phil Back CEO Waikato PHO to next meeting.</p> <p>Discussion re: CHF format with CEO interested in hearing from the grass roots, the CHF terms of reference and role will move to be more in line with the advisory group mode; the chair will be appointed by DHB (rather than chosen by community). Not reflection on current chairs – not asking to step down and resign. Chairs have been consulted on this and all happy.</p>
<p>ITEM 4</p>	<p>WAIKATO DHB UPDATE</p> <ul style="list-style-type: none"> • Bernadette Doube presented the Waikato DHB presentation. Key points from the presentation included the video clip of Jan Adams talking about the future of rural services and sustainability. Presentation available on website for future review, go to www.waikatodhb.govt.nz and type in “community health forums” in the search field. Can send any comments or questions via Andrea Sutton andrea.sutton@waikatodhb.health.nz; comments to be collated rather than individual comments. <p><u>Feedback on video</u> - Jan’s video sounded negative for rural towns, first impression. Concept of seeing/hearing Jan was good but why not Jill Dibble – not decision makers. Query on how much Jan understood the wider Waikato issues. In order to “stand still” the DHB</p>

	<p>will be required to make \$30m worth of savings from its 2010/11 budget.</p>
<p>ITEM 5</p>	<p>GENERAL BUSINESS</p> <p><i>Transit Lounge – Was reported that it was difficult to get refreshments for people who have along wait. Action: Check policy regarding access to refreshments.</i></p> <p><i>Transit Buses - If before 8 am when shuttle vehicles begin how do people access the rest of the hospital site especially if patient has disabilities etc e.g. 7.30am. Action: Check outside hours if required availability of shuttle services.</i></p> <p><i>Gordon Chesterman feedback from the Board perspective Grassroots community at CHF. Gordon will try to attend as many as possible, learn and hear both from community and from the presentations. Gordon commented on the board meeting today. Virus – internal and independent report presented to board today, recommended to be made public. Virus introduced through a third party using a USB device and not DHB employee. Changes identified. Transport issues raised, important rural issues and challenges not well understood by Wellington. Thanks for the work CHF do.</i></p> <p><i>Any concerns between meetings please contact Carol at any time as allows for ability to respond.</i></p>
<p>DATE OF NEXT MEETING Please note date change of next meeting due to clash in school holidays</p>	<p>Wednesday 28 July 2010 6.00pm – 8.00pm Morrinsville Community House 43 Canada Street MORRINSVILLE</p>