

**JOINT HAMILTON CITY AND WAIKATO DISTRICT
COMMUNITY HEALTH FORUM HELD THURSDAY 4 MARCH
2010, CELEBRATING AGE CENTRE, HAMILTON**

PRESENT	<i>Evelyn Weir (Chairperson), Margaret Southgate, Cary Douglas, Doreen Marshall, Joan Macmanus, Jo Southwick, Mary Hayes, Rari Krishnan, Jenna Sneddon and Dulcie Paina.</i>
IN ATTENDANCE	<i>Janet Hanvey - Waikato DHB Representative Amy Thomsen – Waikato DHB Communications Consultant Jack Havill – Waikato DHB Board Member</i>
APOLOGIES	<i>Florence Monson and Roseanne Taylor.</i>
ITEM 1	WELCOME AND INTRODUCTIONS <i>Chairperson welcomed everyone to the meeting and extended a special welcome to Jack Havill, Waikato DHB Board Member and new attendees.</i>
ITEM 2	MINUTES OF PREVIOUS MEETING <i>Minutes of previous meeting held 5 November 2009 were tabled and taken as read.</i> MATTERS ARISING <i>Janet fed back on last meetings action points.</i> <i>Waikato Primary Health Update</i> <i>Janet and Jack updated on EOI process commissioned by the Minister of Health. There were two proposals accepted within this region. Pinnacle and the Maori Collation.</i> <i>Meetings for 2010</i> <i>There will be three meetings this year, the remainder meetings are:</i> <i>Date: Thursday 29 July 10-12 (change of meeting date)</i> <i>Date: Thursday 4 November 10-12</i> <i>Venue will be at Celebrating Age Centre.</i>
ITEM 3	LOCAL ISSUES/UPDATES <i>Attendees were asked to introduce themselves and highlight any issues. No issues were raised.</i> <i>Jack Havill – Waikato DHB Board Member gave a short update on DHB activities and national news. The current building programmed is enormous and the Board is very happy with the way things are progressing. Jack gave an overview of the current planned changes: National Health Board has been set up by the Minister. Been changed to improving major capital investment and where major services will be provided e.g. heart transplant services.</i> <i>Shared services; combining some processes like purchasing, IT services. More co-operation between DHB's is expected.</i> <i>Agewise advisory forum – Evelyn tabled some information for members.</i>

ITEM 4

Waikato District Health Board – Jan Adams Presentation

- Janet introduced a video from Jan Adams, Chief Operating Officer, Waikato DHB. The video was then shown and is available on the Waikato DHB website. Go to www.waikatodhb.govt.nz and type in “community health forums” in the search field.
- Jan Adams asked for people’s feedback, thoughts and suggestions based on her comments in the video. Following the video, Bernadette then led a discussion noting that the Waikato DHB CEO, Craig Climo, is committed to Rural Services and it is one of the top six priorities for the Waikato DHB. The two main issues Jan highlighted were:
 1. Workforce – recruitment and retention
 2. Clinical Sustainability and safety

Key points from the discussion were:

- There will be change in the next 5-10 years; much of which will be driven by workforce issues;
- A review of the CHF’s and their role in ongoing sustainable health services has been completed. Noted that CHF’s are becoming more like advisory groups and the processes will be aligned with other advisory groups. A new Terms of Reference (ToR) is being developed and Chair’s will be appointed by the DHB in line with other advisory groups. This does not mean there is dissatisfaction with the existing Chair’s. Chair’s will still be local community people.
- A need to manage health care across all health services and not in silos as is the case currently.
- MoH direction is to centralise where possible and generalise where necessary. The Te Kuiti model is a good example of the latter point with local GPs having extra training.
- Noted that Shameem Safih, Director of ED at Waikato Hospital has been appointed clinical director for the southern rural hospitals. Shameem will focus on upskilling rural doctors.
- Some services (e.g. Podiatry) have transferred from secondary to primary care and people are now facing having to pay.
- With the devolution of services to primary care there is a need to increase staff capacity. There is currently a lot of admin time for these staff it is currently difficult to access some services without any further expansion.
- PHNs having to make do with less cars making it difficult to do the job
- Same issues in plunket.
- Jack confirmed that PHO’s are independent to DHB issues around impact or shortage of medical staff discussed.
- Services to support older people in their homes are being reduced in some parts of NZ. Not in the Waikato. Follow up assessments by phone are problematic with older people. Evelyn asked that people keep an eye out on any issues of service being withdrawn as a result of inaccurate phone assessment.

Suggestion

Develop a model based on Manukau Super Centre. Look at their one-stop-shop model. Noted that this model is based on separating elective and acute services which is on the plan for Waikato.

Rural

Issues around out of hours GP services. Working through issues with

	<p>GPs. Telephone triage system is in place to support patients out of hours.</p> <p>Janet thanked the meeting for their comments and suggestions. Any further feedback can be emailed to Andrea Sutton on suttona@waikatodhb.govt.nz.</p>
<p>ITEM 5</p>	<p>DHB UPDATE</p> <p>Janet Harvey presented the Waikato DHB update.</p> <p>Feedback on the update included:</p> <ul style="list-style-type: none"> • Clinical resource nurses – amazing invaluable. • Will the seats from the old red corridor be moved to the new one. • Is DSU using the Transit Lounge.
<p>DATE OF NEXT MEETING: Please note the date change of next meeting due to clash in school holidays</p>	<p>Joint Hamilton & Waikato District CHF Thursday 29 July 2010 10.00am – 12.00pm Celebrating Age Centre Victoria Street HAMILTON</p>