

SERVICE SPECIFICATION

Overnight General Medical and Nursing Services

Introduction

We both want to ensure that there are appropriate after-hours services providing overnight primary level medical and nursing services seven days per week in Hamilton including public holidays.

This agreement provides supplementary funding to support you to cover additional costs in keeping your accident and medical facility open between the hours of 11:00pm and 8:00am every day. This agreement is supplementary to the patient co-payments and your advice notice to general practitioners concerning patient benefits and subsidies notice provides access to the following funding streams:

- a. Fee for service general medical service subsidy
- b. Practice nurse subsidy
- c. Immunisation benefits
- d. Maternity benefits.

It is also supplementary to the Accident Compensation Corporation (ACC) funding for patients covered by the accident compensation scheme.

Service description

The provision of comprehensive medical and nursing services for accident and acute medical presentations in central Hamilton.

Minimum staffing levels for the 11:00pm to 8:00am overnight period will include:

- a. One registered medical practitioner, and
- b. One registered nurse

Hours of operation

Between 11:00pm and 8:00 am every day of the week including public holidays.

Service users

There are no restrictions to which service users can access this service. Both enrolled and non-enrolled, and local and non-local patients can access the service. The only potential service users who may be excluded from access to this service are those who present a significant safety risk to staff or other patients. In such cases every effort should be made to access suitable services for treatment as required.

Ability to charge patients

You will be able to charge patient co-payments during the period of the contract. The co-payment amounts shown below are the maximum amount that can be charged by you overnight.

Medical	Maximum overnight (11:00pm to 8:00am) co-payment
Adult	
Adult with Community Services Card	
7-17 years	
7-17 years with Community Services Card	
Under 7 years	
Under 7 years with Community Services Card	

Reporting

You will provide a quarterly report to us on utilisation of the accident and medical service during the overnight period between the hours of 11.00pm to 8.00am specifying:

- Gender
- Accident/medical/review
- Numbers in age bands 0-6, 7-17, 18-64, 65+
- Patient numbers who have a Community Services Card
- Attendance by day of week

- NHI compliance level
- Numbers of transfers to health Waikato emergency department
- Patient numbers who are enrolled with a PHO

Quality

You will meet all quality requirements under this agreement.

You will encourage all patients to enrol with a primary health organisation (PHO).

Staff

All staff should have appropriate registration and ongoing education.

Medical vocational registration should be for either accident medical practice as defined by the AMPA training program or general practitioner training. General registrants should be in a collegial relationship with a vocationally registered colleague. All medical practitioners will be actively involved in MOPS (Maintenance of Professional Standards) activities as required by the Medical Council of NZ.

Relationship building – PHOs

There is an expectation that you will strengthen your relationship with all PHOs and Health Waikato emergency Department and use your best endeavours to ensure that the population of Hamilton, Te Awamutu, Huntly, Ngaruawahia, Te Kauwhata, Morrinsville, Cambridge, Raglan and any other users of the service receive appropriate after hours primary level accident and medical care and barriers to access are minimised.

Communication plan

We both agree to work together to develop a communication plan which will be relevant for PHOs, Health Waikato emergency department, general practice, pharmacies, rest homes and members of the public. Our communication unit will develop this plan with you.

Term of the agreement

The term of this variation is from XXX to XXX.

Price of the agreement

The price of this agreement is \$XXX plus GST for the period XXX to XXX. Payment will be made monthly in accordance with the payment schedule.

