

What is **fraud**?

Whilst the majority of people who work in the New Zealand health sector are honest, there is a small minority who defraud the health sector of its valuable resources.

Fraud is when a person knowingly or recklessly presents incomplete or incorrect information in order to obtain funds or property to which they are not entitled.

Who is addressing the problem of **health fraud**?

Audit & Compliance is part of the Ministry of Health, Sector of Accountability and Funding and is responsible for risk management, compliance and the education of the health sector in relation to healthcare funds. Our aim is to ensure that these funds are protected so that they can be used to provide the best possible patient care.

Last year we made recoveries and savings of approximately \$11 million of health sector funds.



What types of **health fraud** are there?

There are a number of different types of fraud that can occur in the health sector. Health fraud can be committed by members of the public who use New Zealand's health services. Fraud can be committed by staff members working within a health provider or a Primary Health Organisation (PHO). Fraud can also be committed by internal staff members within the Ministry of Health or a District Health Board.

FRAUD HOTLINE
0800 424 888

How is Audit & Compliance reducing **health fraud**?

In order to reduce the loss of our valuable health funds to fraud we are actively:

- + Educating people about what fraud is and how we can work together to reduce it
- + Gathering and investigating information about fraud and non-compliance that we receive
- + Undertaking regular reviews of areas in the health sector that may be susceptible to fraud
- + Promoting the importance of risk management activities for health funds
- + Ensuring that every individual suspected of committing fraud is dealt with in a consistent manner.

What happens to the money recovered from **fraud**?

All money recovered by Audit & Compliance goes back into the health budget to provide more health services.



How can I help?

If you have any concerns about health funding activities:

Do:

+ Call the fraud hotline on:

0800 424 888

+ or email us at:

fraudhotline@moh.govt.nz

Don't:

+ Ignore your concern

Remember:

+ All calls can be treated with full confidentiality

+ You are protected by the Protected Disclosures Act 2000

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Help
stop
fraud
in the
health
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