

## 1. Referral Receipt Pilot Project - Phase 2 (R2P2 - P2) - Go Live & Update

Another significant step towards electronic referrals is underway. The next phase of the electronic referral project using the new *Best Practice* referral form went "live" in mid December. Seven practices will pilot this integrated internet-based generic referral template using it to initiate referrals electronically and transmit them to the Referral Coordination Centre at Waikato Hospital. The pilot will be evaluated after three months.

Special thanks to all those from Pinnacle, Waikato DHB, Waikato Primary Health & BPAC (vendor for *Best Practice*) who have worked so hard to get to this stage.

## 2. District nurses available to help with cellulitis management at weekends

Just a reminder that the district nursing service is able to help with intravenous cellulitis treatment at weekends – and at other times if the patient chooses that option. You just need to;

- complete the Community Cellulitis Medication Authority Form (in the cellulitis treatment pack or available on [www.waikatodhb.govt.nz/gp](http://www.waikatodhb.govt.nz/gp) under primary care management guidelines – cellulitis)
- fax the form to 0800 867 333
- make sure the patient has a luer in situ
- provide the patient with cefazolin and probenecid from the cellulitis treatment pack
- ensure the patient has a prescription for flucloxacillin 500mg qds po 7 days to commence on day 4

## 3. \$3 co-payment extension

Waikato DHB has provided the following information to community pharmacies which will also be of interest to GPs.

The reduced co-payment is applicable for all prescriptions:

- from general practitioners in Waikato
- for casual patients
- from the Family Planning Clinic in Hamilton

- from the Anglesea Accident and Urgent Medical Clinic, Davies Corner Accident and Medical, Victoria Central Accident and Medical
- from lead maternity carers (midwives) in the Waikato district
- from private dentists and mobile dental services for adolescents up to and including 18 years
- for residents of rest homes
- from Waikato, Thames, Te Kuiti, Tokoroa and Taumarunui Hospitals
- from nurse practitioners practicing in the Waikato.

## 4. Welcome to...

**Narena Dudley, Women's Health.** Narena is a fully-fledged kiwi who was born in Palmerston North and went to Auckland medical school, eventually completing specialist training in O&G after falling in love with the specialty when doing the O&G Diploma. She is a generalist who enjoys both obstetrics and gynaecology, and currently works full-time at Waikato Hospital while her husband looks after their two girls aged five years and six months.

## 5. Outreach going electronic

Outreach is moving with the times! From February 2009 it will arrive in your email inbox rather than in an envelope. Your PHO or practice network will be used to get it to you, but please let me know if by any chance your copy does not arrive.

Copies of Outreach will also be available on the [www.waikato.govt.nz/gp](http://www.waikato.govt.nz/gp) page as usual.

Electronic delivery gives you the choice of savings and circulatory Outreach as best suits your practice. The format will remain much the same. Any feedback or suggestions for improvement are always welcome.

Clinic	Category	Waiting Time
Audiology	Children 9-32 mths	4 months
	Under 17 years	4 months
	Children's hearing aids	4 weeks
	Adult diagnostic tests	6 months
	Adult hearing aids	6 months
	Central auditory processing test	6 months
Breast Care	Urgent	3 weeks
	Semi-urgent *BCC Imaging Urgent only	3 month 2 weeks
Cardiac Surgery	Urgent	1-3 weeks
	Semi-urgent	3-6 weeks
Cardiology	Urgent	1-2 months
	Semi-urgent	2-6 months
	Routine	6 months
Colposcopy	Invasive	Within 7 days
	High grade	4 weeks
	Low grade	26 weeks
	Non cervical	26 weeks
Dental	Urgent	24 hours
	Semi-urgent	3 weeks
	Routine	3 months
Dermatology (1) Fax urgent referrals to 07 839 8670	Urgent	Within 5 days
	Semi-urgent	4 months
	Routine	6 months
Paediatric Dermatology		5 months
Dermatology Lesion Clinic	Urgent	7 days
	Semi-urgent	4 weeks
	Routine	6 months
Diabetes Consultant (2)	Urgent	1-4 weeks
	Semi-urgent	2-3 months
	Routine	Within 6 months
Diabetes Nurse Educator	Urgent	1-4 weeks
	Semi-urgent	2-3 Months
Endocrinology	Urgent	6 weeks
	Semi-urgent	Within 6 months
Endoscopy/Colonoscopy Medical	Urgent	4-6 weeks
	Semi-Urgent	4-6 weeks
	Urgent	3 weeks
	Semi-urgent	6-8 weeks
Surgical	Urgent	1-6 weeks
	Semi-urgent (children)	6 months
	Semi-urgent (adults)	6 months
ENT	Urgent	1-6 weeks
	Semi-urgent (children)	6 months
	Semi-urgent (adults)	6 months
Gastro-enterology	Urgent	2-4 weeks
	Semi-urgent	2-6 weeks
General Medicine	Urgent	1-2 weeks
	Semi-urgent	2-4 weeks
	Routine	2-3 months
General Surgery	Urgent	1-4 weeks
	Semi urgent	2-6 months
Gynaecology	Urgent	2 weeks
	Semi-urgent	3 months
	Routine	6 months
Haematology	Urgent	2-8 weeks
	Semi-urgent	6-4 weeks
	Routine	4-6 months
	DVT	4 months
Maxillo-facial	Urgent	Within 24 hours
	Semi-urgent	Within 3 weeks
	Routine	3 months
Neurology	Urgent	1-3 months
	Semi-urgent	5 months
	EMG urgent	1-4 months
	Routine	4-6 months
	EEG urgent	2-8 weeks
	routine	2-6 months
Neurosurgery	Urgent	Within 1 month
	Semi-urgent	Within 6 months
	Routine	
Older Persons & Rehabilitation Service	Assessment & Outpatients	1-3 weeks
	Geriatrician Clinic	1-3 weeks
	PT Clinic	1-3 weeks
	OT Clinic	1-3 weeks
	Rehabilitation Clinic	
	PT Clinic	1-3 weeks
	OT Clinic	1-3 weeks
Rehabilitation Physician Clinic	1-3 weeks	
	(Neuropsychologist)	1-3 weeks

Clinic	Category	Waiting Time
	Urgent	1-3 weeks
	Semi-urgent	1-6 months
	Routine	2 years
Oncology and Medical	Priority 1	1-2 days
	Priority 2	5-10 working days
	Priority 3	20-25 working days
	Priority 1	1-2 days
	Priority 2	5-10 working days
Radiation	Priority 3	20-25 working days
Ophthalmology	Urgent	within 1 month
	Urgent laser	1-3 weeks
	Semi-urgent – Children	within 6 months
	Semi-urgent – Adults	6 months
	Semi-urgent (diabetic)	1 month
	Minor Operation Clinic	within 6 months
Orthopaedic	General – Urgent	1-8 weeks
	Semi-urgent	Up to 3 months
	Routine	Up to 6 months
	Paediatrics – Urgent	1-6 weeks
	Semi-urgent	Up to 4 months
	Routine	Up to 6 months
		NB: referrals maybe initially seen by a Generalist Orthopaedic Surgeon
		Paediatric Gait Clinic
		CDH/DDH Assess
		Within 3 months
Paediatric Medicine	Urgent	1-2 months
	Semi-urgent	3 months
	Routine	3-6 months
Paediatric Surgical	Urgent	2-4 weeks
	Semi-urgent	4-6 weeks
	Routine	8-12 weeks
Pain clinic	Urgent	Up to 1 month
	Semi-urgent	Up to 3 months
	Routine	Up to 6 months
Physiotherapy	General musculoskeletal	5 days (urgent) 6-8weeks (routine)
	Respiratory	5 days (urgent) 4 weeks (semiurgent)
	Rheumatology	4 weeks
	Women's Health	5 days (urgent) 3-4 weeks (routine)
	Continence	6 months
Plastics (1) Fax immediate / acute referrals to 07 839 8670	Urgent	Within 4 weeks
	Semi-urgent	3 months
	Routine	5 months
Plastics Lesion clinic	Urgent	2 weeks
	Semi-urgent	2 months
	Routine	4 months
Renal	Urgent	1-4 weeks
	Semi-urgent	2-4 months
	Routine	4-6 months
Respiratory	Urgent	1-4 weeks
	Semi-urgent	1-2 months
	Routine	4-6 months
Rheumatology (3)	Urgent	1-4 weeks
	Semi-urgent	1-2 months
	Routine	2-4 months
Thyroid	Urgent	6 weeks
	Semi-urgent	6 months
	Routine	Within 6 months
Ultrasound	Very Urgent	1 week
	Urgent	2 weeks
	Priority	4 weeks
	Routine	3 months
	Non-urgent	6 months
Urology		Within 2 months
Vascular	Urgent	1-4 weeks
	Semi-urgent	2-4 months
	Routine	4-6 months
Vascular Surgery	Urgent	1-4 weeks
	Semi-urgent	2-4 months
	Routine	4-6 months
<b>Adult Mental Health Waiting Times</b>		
Triage (face to face or phone triage)	Crisis referrals Non-crisis/routine	Within 24 hours Within 2 weeks

1 Immediate & urgent dermatology/plastics cases must be discussed with the specialist or registrar to allow appropriate prioritisation.

2 All urgent diabetes referrals can be seen on the same day.

3 All urgent rheumatology cases should be discussed with the rheumatologist.