Transport Options

Hauraki, Thames, Coromandel area to or from Thames Hospital and Waikato Hospital outpatient clinics

HEALTH WAIKATO
CARING FOR YOU
Waikato District Health Board

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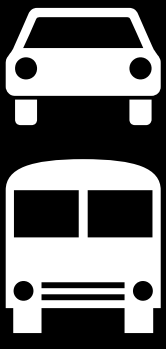

Introduction

This resource is a Hauraki, Thames, Coromandel Community Services Quality Group Project.

This tool has been developed as a result of a Health Equity Assessment (HEAT) undertaken by the Quality Group.

For this information to be as accurate as possible please contact for updates:

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Thames Community Services, Team Co-ordinator,
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Thanks to participants in the project which enabled this to be a collaborative initiative.

They were:

- District nurse quality representatives
- Public health nurse quality representatives
- Allied health quality representatives
- Team co-ordinator community services/quality facilitator
- Health promoters
- Kaiwhiriwhiri Thames Hospital

Phone numbers for providers

Coromandel Independent Living Trust	07 866 8358
Murphy Buses	07 868 6265
Turley Buses	07 884 9280
Whitianga Community Services Trust	07 866 4476
Go Kiwi	0800 446 549
Tairua Care & Friendship Club	07 864 9550
Te Korowai: Whitianga	07 869 5244
Coromandel	07 866 8084
Paeroa	07 862 9284
Waihi	07 863 3232
Whangamata	07 865 9700
Thames	07 868 5375
Paeroa Community Support Trust	07 862 6110
Ngatea/Plains Volunteer Drivers	07 867 7414 or 07 867 7226
Whangamata Community Services	07 865 7065
Ministry of Health	0800 281 222 (press 2)
Order of St John (Waihi)	07 863 8666
Website for health information	www.webhealth.co.nz

Ministry of Health National Travel Assistance Scheme

Ministry of Health (MOH) has a National Travel Assistance Scheme. It is only for a client that has been referred from one publicly funded specialist to another publicly funded specialist, (not a GP).

To qualify you need to:

- Travel more than 350km one way per visit
- Visit a specialist 22 times or more in two months
- Visit a specialist 6 times or more in six months and travel more than 50km one way per visit; or
- Be a Community Services Card holder and travel more than 80km one way per visit.

To claim you need to send the completed registration from to the Ministry of Health. The Ministry of Health will assess and approve your registration for eligibility. A confirmation letter, along with the claim form, is sent out. The client then needs to get the claim form signed and stamped by the attending facility/hospital or attach signed and stamped proof of attendance. Then attach the original, itemised receipts for public transport to your claim form. Add a printed deposit slip or the top of your bank statement or account verification form your bank. And then send it all back to the Ministry of Health. The Ministry of Health then calculate the mileage and send the client the refund.

Waikato District Health Board Transport Funding
The Waikato District Health Board funding are only for clients with Community Services Card, for the first visit only for each medical condition. See relevant locality page for access to funding.

Bus Connections
Newmans Coach Lines, Intercity Coachlines and Murphy Buses all work together on the Coromandel Peninsula. See relevant locality page for phone numbers for bus connections.

All funding was granted in accordance with petrol prices 2 years ago.

This information was collected in 2008 and maybe subject to some changes.

Patients should be aware that if they receive an appointment time that doesn't suit they have the right to change the appointment to a suitable time.

Hauraki PHO Travel Subsidies
(funded from PHO services to improve access)

Te Korowai petrol vouchers are only for clients enrolled at Whitianga Doctors Surgery or engaged in the services of Te Korowai Hauora O Hauraki.

They must hold a Community Services Card, have proof of appointment and it is only for the first visit of any condition.

Subsequent subsidies of $42.80 MUST be obtained through the Medical Social Worker at the hospital.

Petrol vouchers provided as a subsidy

	Waikato/Other Hospitals	Thames
Whitianga	$70	$30
Coromandel	$60	$20
Whangamata	$60	$20
Thames	$40	N/A
Waihi	$30	$20
Paeroa	$30	$15
Te Aroha	$20	N/A

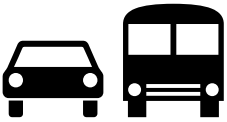
The vouchers may be used with a local community group to arrange a volunteer driver if available.

These funds are provided as a SUBSIDY. They are not designed to cover the full cost of travel.

For those who have no other means of getting to any appointment a volunteer driver can be provided. The driver can either:

a) use your car at no cost; or
b) use the volunteer driver's own car at a $40 cost to you (this is your responsibility) and Te Korowai will provide the driver with a $40 subsidy ($80 in total) to cover their costs.

Phone: Te Korowai Hauora O Hauraki for all enquiries – 07 868 5375



Disability Allowance Assistance for travel to medical appointments

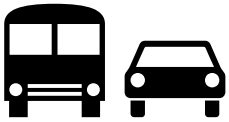
The Disability Allowance is for people who have a disability and need help with ongoing medical care and need regular visits to the doctor or hospital and that involve travel.

To apply for this allowance discuss with your case worker at WINZ regarding your eligibility.

To qualify you must:

- have a disability that is likely to last at least 6 months and
- need ongoing assistance or medical care
- be a NZ citizen or permanent resident and generally be ordinarily resident in NZ.

To find out about the allowance phone: 0800 559 009 from 7.00am to 6.00pm, Monday to Friday, and Saturday, 8.00am – 1.00pm, or contact your case worker at your nearest service centre.



Coromandel

To access funding from Coromandel Independent Living Trust
Phone: 07 866 8358

Coromandel Independent Living Trust (CILT) has funding from the Waikato District Heath Board

To Thames : CILT pays volunteer diver $40.00 and client pays $25.00.

To Waikato : CILT pays volunteer driver $100.00 and client pays $35.00.

If you can get a family member to drive you Coromandel Independent Living Trust will pay:

- $30.00 = to Thames Hospital
- $80.00 = to Waikato Hospital

If you do not have a Community Services Card and have good reasons as to why you are unable to pay yourself they will pay half the costs:

- $32.00 = to Thames Hospital
- $67.00 = to Waikato Hospital

Coromandel Independent Living Trust has a mobility vehicle for disabled people.

There are bus services available:

- Murphy Buses: Thames $16.00 and Waikato $40.00
- Turley Buses: Thames $14.00 and Waikato $34.00

To access funding from Hauraki PHO see page 5.

Whitianga

To access funding phone: 07 866 4476

Whitianga Community Services Trust has funding from the Waikato District Health Board to fund transport.

- To Thames Hospital: they pay volunteer driver $30.00 and client pays $25.00.
- To Waikato Hospital: they pay volunteer driver $50.00 and client pays $45.00.

If you can drive yourself they will pay: to Thames Hospital = $20.00 and to Waikato Hospital = $30.00.

If Waikato District Health Board is unable to provide service then the funding applies to Auckland, ie; Starship etc.

If patient has no Community Services Card and good reasons they will fund you for half the normal cost.

To access funding from Hauraki PHO see page 5.

There are bus services available:
- Murphy Buses: Thames $33.00 and Waikato $57.00.
- Go Kiwi: Thames $33.00 and Waikato $59.00.

Tairua

To access information about the services from Tairua Care and Friendship Club phone: 07 864 9550

Tairua Care and Friendship Club Van has funding from the Waikato District Health Board to provide transport, they receive a 6 monthly payment. The van is available to anyone in the Tairua and Pauanui community for any reason ie: hospital visits, professional appointments. The van is suitable for disabled people. It is a donation only service.

- Tairua: to Thames $15.00 and to Waikato $55.00.
- Pauanui: to Thames $18.00 and to Waikato $ 60.00.

There are bus services available:

- Intercity Buses: Thames $17.00 and Waikato $41.00.
- Go Kiwi: Thames $23.00 and Waikato $49.00.

Tairua Buses – look at website www.tairuabus.rezgo.com for destinations and schedules, or visit the Tairua Information Centre.

Paeroa

To access a volunteer driver from Paeroa Community Support Trust, phone: 07 862 6110 Hauraki Resource Centre

Paeroa Community Support Trust/Paeroa Volunteer Driver Scheme has funding with the Waikato District Health Board for Community Services Card Holders and those under 16 years.

- To Thames: they pay the volunteer driver $15.00 and client gives a donation of $10.00.
- To Waikato: they pay the volunteer driver $35.00 and client gives a donation of $20.00.

To access information on Hauraki PHO see page 5.

To access the Paeroa Community Bus (9 seater community owned, with a hoist for disabled people) phone: 07 862 7346 or 07 862 7772

Paeroa community bus can be used for medical orientated activities.

Every Wednesday volunteer drivers use it to take people to Ohinemuri House so they can attend day care.

Each Friday people are picked up at their door and taken to town to do shopping at the supermarket and then returned home

There are bus services available:
- Turley Buses: Thames $11.00 and Waikato $11.00.
- Murphy Buses: Waikato $12.00.

Ngatea /Plains District

To access a volunteer driver phone:
Community Support Group
Bev Costello 07 867 7414
Pat Porter 07 867 7226

For clients from the Ngatea/Plains who wish to access the service from Paeroa see Paeroa page 10.

To access information on the Hauraki PHO see page 5.

Whangamata

To access information phone: 07 865 7065

Whangamata Community Services (formerly) Te Whare Iwi Inc has funding with the Waikato District Health Board.

- To Thames: they pay the volunteer driver $40.00 and the client pays $20.00.
- To Waikato: they pay the volunteer driver $70.00 and the client pays $40.00.

To access information on the Hauraki PHO see page 5.

St John's Health Shuttle – Whangamata
Phone: 07 865 9011 (free service) donation only.

There are bus services available:
- Murphy Buses: Thames $45.00.

Waihi

To access information on Hauraki PHO see page 5.

To access information or transport from St John's Volunteer Drivers phone: 07 863 8666

St Johns, Waihi has volunteer drivers – for Community Services card holders.

- To Thames: they pay the volunteer driver $20.00 and the client pays $50.00.
- To Waikato: they pay the volunteer driver $20.00 and the client pays $70.00.

To phone Murphy Buses: 07 868 6265

To phone Go Kiwi Buses: 0800 446 549

The charges for the bus services available :

- Murphy Buses: Thames $18.00 and Waikato $30.00.
- Go Kiwi: Thames $14.00.

Thames

To access information on the Hauraki PHO see page 5.

- **Murphy Buses – phone: 07 868 6265**
- **Go Kiwi Buses – phone: 0800 446549**
- **Turley Buses – phone: 07 884 9280**

The charges for the bus services available:

- Murphy Buses: Waikato $24.00.
- Go Kiwi: Waikato $49.00.
- Turley Buses: Waikato $22.00.