

Thames Hauraki Community Health Forum 6 December 2018

Attendees – Hugh Kininmonth, Bernadette Doube, Frances Burton, Glen Wilson, Val Wilson, Val Sparks, Lud Sparks, Jan Meredith, Chris Hovell, Colin Hovell, Robyn Pengelly, Tricia Dawson, Thelma Chantry, Jacqui Mitchell, Ross Smith, Gloria Brandt, Jane Hudson, Fiona Murdoch, Evelyn Weir, Lesley Madgwick, Jan Fogg, E. M. Lester, Fiaola Siatuu, Jane Hudson, Norma Taute

Apologies – Martin Gallagher, Dave Macpherson, Wayne Skipage, Jill Dibble, Hayley McConnell

Action Points

1.	What services are available for children and whanau in this area with Foetal Alcohol Syndrome?	Greg Morton / Kathryn Fromont
2.	Access to toilet facilities for volunteer drivers <ul style="list-style-type: none"> • Suggestions of access to the toilets by the bicycle sheds and the Hockin Building toilets • Please provide a map for the volunteer drivers of toilet locations • Please improve signage on the ground floor of the Hague Road car park building to toilet facilities 	Melinda Ch'ng / Greg Morton
3.	Invite speakers as suggested by the CHF members	Greg Morton
4.	Ross Smith and Hugh Kininmonth (MHN and Hauraki) PHOs to address “what is the role and function of a PHO” – March 2019	Bernadette Doube / Norma Taute

1. Forum Feedback – What matters to this community?

- Appointment of Jane Fogg, local hospital chaplain to address the spiritual needs of the community
- Grey Power and the High School linked up to improve the use and understanding of smartphones. This tutoring was so successful that it is now being provided to the community by the High School.
- Te Korowai and Pinnacle MHN both offering “drop-in” primary care clinics which are working very well
- Provide an update for the community on the Te Korowai – Thames Hospital feasibility study
- Shortage of volunteer drivers – Thames Shuttle is doing a recruitment drive
- Reports of an increase in Foetal Alcohol Syndrome in local school-aged children, what services are available?
- A local detox service for adults has been opened at Thames Hospital

- An update on Advanced Care planning would be appreciated
- “Wellness” has become too clinical and investment should be made in NGO and community providers
- Volunteer drivers need fast, easy and close access to toilet facilities – due to changes to waiting areas at the Waikato Hospital campus
 - Suggestions of access to the toilets by the bicycle sheds and the Hockin building toilets
 - Please provide a map for the volunteer drivers of toilet locations
 - Please improve signage on the ground floor of the Hague Road car park building to toilet facilities
- Suggestions for speakers for 2019
 - Advanced Care planning
 - Telehealth Update
 - Probation Service
 - NZ Police
 - MSD
 - Ross Smith and Hugh Kinimonth (MHN and Hauraki) PHOs to address “what is the role and function of a PHO”

2. Primary Care Update

Hauraki PHO

- Hauraki report attached.
- The forum congratulated Hauraki PHO on the recent presentation to the Commonwealth Conference

Midlands Health Network– Gloria Brandt

- Whanau Kori Tamariki Ora Project – Child Obesity Program run by Sports Waikato teaching whanau to make healthy food options and some lifestyle changes. To date they have received 170 referrals across the Waikato in total. In this area there have been 1 from Thames, 2 from Waihi and 2 from Paeroa. Whanau Kori Tamariki Ora offers a free 6 month individualised flexible programme using fun activities and less screens behaviour tips. They can meet with you at a place of your choice., at your home, marae or Sports Waikato facilities.
- Free healthcare for 13yrs and under has now extended to 14 yrs.
- Changes to the CSC (Community Services Cards) means cardholders will not pay any more than \$18.50 or \$12.50 for youth and free for under 14yrs as long as you are visiting the practice you are enrolled at. All practices in Tokoroa and Putaruru have opted in. Most practices are starting on 1 December, the other two start dates are 1 January and 1 April. 80,000 new people have been allocated cards this year. These changes will be advertised on posters in GP surgeries and advertised on social media and all other connections they have.

3. Mental Health “Let’s Talk” Report – Jane Hudson

- A total of 750 people attended the “Let’s Talk” hui
- 42% identified as Maori
- 269 completed online surveys

- 38 Participated in focus groups
- High level themes that emerged were
 - Whanau
 - Community
 - Suicide
 - Mix of services
 - Local Crisis options
 - Mana motuhake

4. Consumer Council Update –

- There are 14 Consumer Council members. The council has engaged with a mix of academic and community leaders to guide the way they work within the community.
- The Consumer Council will be engaged in the co-design of services going forward.
- Consumer Council Chairs meet directly with the CEO and Chair of the Board to discuss issues and suggestions for change.

5. DHB Update – Bernadette Doube

- Presentation available
- Discussion occurred regarding advertising and communication for the CHF meetings. Community members are encouraged to share comms related to the CHF with all their databases and through word of mouth.

6. The Paul Keesing Award recipients were:

- Jacqui Mitchell
- Paeroa Volunteer Drivers
- The Elephant in the Paddock
- Coromandel Independent Living Trust
- Whangamata Community Services Trust
- Tairua Care & Friendship Club Inc.
- St John Health Shuttle

Farewells

The retirement of Jacquie Mitchell was acknowledged with a Paul Keesing award and a short message of thanks from the Age Wise Committee.

Bernadette Doube was thanked for her service to the community over the past ten years in her role as CHF facilitator and manager. Jane Hudson will also be leaving the DHB in January 2019. Thelma Chantry a long-standing member of the Thames CHF is also stepping back from her commitments in 2019.

Meeting Closed at 12.00 noon

Next meeting: Thursday 21 March 2019 10am – 12 noon
Venue: Care House, Willoughby St, PAEROA